

Winter 2011

Contract win

Ian Williams has won a contract to refurbish kitchens and bathrooms with Caerphilly County Borough Council.

Our Cardiff capital works unit is pleased to be working with Caerphilly CBC on a six-month kitchen and bathroom framework.

Work started in October and will see our team upgrade properties across the borough to bring them up to the Welsh Housing Quality Standard.

Paul Price, building maintenance manager, said: "We are delighted to be part of the framework. We have worked successfully with the council on many projects over the years so we are looking forward to helping them to continue to meet the Welsh Housing Quality Standard."

There is the potential that an additional 200 properties will be included within the programme during the next six months.



Apprentice boost

Ian Williams is taking on the highest number of apprentices in its 60-year history to give young people a foot on the employment ladder.

We are championing the need for Welsh businesses to support apprenticeships as record numbers of young people face unemployment.

Figures show that the number of 18 to 24-year-olds claiming Job Seekers

Allowance in Wales increased by 3,500 to 27,000 people in the last year, according to the government.

We have now exceeded our target of five per cent of the workforce being apprentices. The company now has 13 apprentices working on painting, electrical and refurbishment contracts.

Apprentices study at colleges in Barry, Coleg Gwent,

Merthyr, Pontypridd and Bridgend, as well as Newport and Pontypool campus.

We are working with customers, such as Newport City Homes, to provide even more apprenticeship opportunities and we are looking at other ways of creating training and employment opportunities, despite government funding cuts for apprenticeships.

Ken Jones, general manager for Ian Williams, said: "We are very proud of our apprenticeship programme and the impact it has on local communities.

"It is becoming increasingly hard for organisations to offer apprenticeships in the face of public spending cuts but there are opportunities for housing associations to work with partners and particularly private sector contractors like ourselves to offer apprenticeship schemes."



Ian Williams continues to show its dedication to developing skilled workforces. Ken Jones (far right), general manager for Ian Williams in Cardiff, presents the CIH Cymru Developing Skills and Capacity Award, sponsored by Ian Williams, to Bron Afon Community Housing for the team's Learning Development Programme.

Ian Williams in Wales - meet our team

We are working in more than 5,000 homes across Wales, and with more than 20 councils, housing providers and schools, so you are never far away from an

Ian Williams operative.

As a key partner, customer or someone we would like to work with, this newsletter keeps you updated on the

exciting and challenging projects we are working on.

We have worked in Wales for more than 60 years, and as a result we have built up

a strong professional workforce, which has delivered a variety of exciting projects and community activities.



Back row, Paul Price (left) and Ken Jones, front row, Sinead O'Neill and Philip Jones

Ian Williams' Cardiff office employs 110 people. Here are the key people who head up our operations:

General manager - Ken Jones

With responsibility for the Cardiff office, Ken has overall product leadership for all capital works projects, including Decent Homes and Welsh Housing Quality

Standard (WHQS).

Ken is a member of several partnering core groups and is responsible for the development and dissemination of best practice.

ken.jones@ianwilliams.co.uk

Building maintenance manager - Paul Price

Over Paul's 15 years with the company, he has headed up

our planned maintenance contracts with Cardiff City Council, Newport City Homes, Tai Calon, and Caerphilly County Borough Council to deliver a variety of projects, including our work on the current WHQS heating, electrical, kitchen and bathroom improvement contracts.

Paul also takes responsibility for maximising personal development and continuous improvement within our team.

paul.price@ianwilliams.co.uk

Painting and repairs manager - Philip Jones

Philip ensures the successful and timely delivery of redecoration and repairs management services, including cyclical decorations and repairs, and bathroom upgrades.

With more than 20 years' experience in this post, Philip also looks at ways to improve the lifecycle of our clients'

redecoration and repairs programmes, and ensuring that targets are met.

philip.jones@ianwilliams.co.uk

Business development and community engagement manager - Sinead O'Neill

Sinead deals with stakeholders at all strategic levels within the community engagement process to create plans that recognise different communities' unique challenges, aspirations and aims. She is visionary in designing, implementing and delivering community engagement initiatives, CSR and targeted recruitment and training opportunities.

Sinead is passionate about ensuring that a lasting legacy is left after the physical work of a regeneration project has been completed.

sinead.oneill@ianwilliams.co.uk

Here are some examples of our work in Wales

Major Refurbishment

Ian Williams has worked with Newport City Homes for three years on its £18million refurbishment package to install new kitchens, bathrooms and electrical wiring in affordable homes throughout the city.

This programme of major home improvements has transformed the quality of life for thousands of housing association residents across Newport City. We are helping Newport City Homes to ensure that all of its 9,000 homes meet the Welsh Quality Housing Standard by 2012.

Community Investment

Pupils and parents have benefitted from improvements to St Albans Primary School in Tremorfa, Cardiff, thanks to Ian Williams' commitment to community investment projects.

We held events at the school to meet with pupils and parents to make sure that they had an input into the future of the school. Some of the projects include refurbishing the conservatory, building new work and storage and repainting the outside foundation phase play areas. We are continuing to work with the school.



Ian Williams' development director Mike Turner looks at the energy management issues facing clients in the corporate and public sector.

Did you know that British businesses could collectively save an estimated £7.7billion a year by saving energy?

It is estimated that British businesses spend between £50,000 and £3million on their annual energy bills and this is set to increase given rising energy costs.

And with the Green Deal just around the corner, public and

private sector organisations are set to play a large role in helping the Government meet its carbon reduction target of 80 per cent down on 1990 levels by 2050.

Through our work in facilities management we understand the major challenges in managing buildings around carbon reduction, fuel cost increases, affordable warmth and accessing grants.

We are committed to building partnerships to provide expert knowledge and solutions that help our customers and clients tackle these issues facing the sector.

A survey by E.ON has found that just 21 per cent of firms use energy-efficient technology to reduce their business energy bills. Just over 80 per cent have no energy monitor installed, and 13 per cent leave windows and doors open whilst running air conditioning.

These are just some of the areas where businesses fall down in energy management. But it is not just a case of looking at the fabric of a building, or educating and changing behaviour of staff, or even managing energy generation and costs. None of these issues can be addressed in isolation.

It is going to take a three pronged approach to tackle energy sources and costs, building fabric and users' behaviour concurrently to

enable organisations to have an efficient approach to energy management.

It is evident that for the foreseeable future energy management is going to be a key driver for organisations' building management.

You are invited to our Active Energy seminar to discuss how a holistic approach to energy management in corporate buildings can lead to savings.

This is an opportunity for key decision makers to come together and explore three key strands of energy:

generation (renewable sources of generation, carbon production and £/kW)

efficiency (building performance EPC etc)

consumption (building user behaviour).

Active Energy - Are you fit for a sustainable future?



Wednesday, February 8 (half day)

Wales Millennium Centre, Bute Place, Cardiff, CF10 5AL

Guest speakers include representatives from E.ON, Dulas, E3G, Ian Williams and the Energy Saving Trust for Wales.

To register interest in attending please contact Ian Williams by emailing active.energy@ianwilliams.co.uk or call Sinead O'Neill on 029 20 371151

Ian Williams in the community



Empty shop gets new lease of life

An empty Newport shop is getting a new lease of life thanks to a £3million project to improve affordable housing in Newport.

Staff from Ian Williams and Newport City Homes were joined by residents and the Mayor of Newport Cllr Margaret Cornelius at the opening of a new kitchen and bathroom showroom in a former shop in the Ringland Shopping Centre, Newport.

The new venture means that an empty unit has been transformed so residents of 620 homes across Broadmead, Moorland Park, Ringland and Royal Oak will be able to view kitchen and bathroom samples due to be fitted in homes between now and December 2012, as part of Ian Williams' contract to upgrade kitchens and bathrooms and rewire homes across the city.

Green fingers make a difference

A group of gardeners have dug to victory, winning an Ian Williams sponsored award.

Residents from Western Court won the Eco Champion category of Wales and West Housing Association's annual Making a Difference Award.

As part of our ten-year cyclical decoration

partnership with the housing association, Ian Williams sponsored the event and presented the award to the deserving Bridgend residents.

Work completed as part of the winning entry included the installation of raised beds, the creation of a compost area, the installation of bird feeders and house and new fruit and vegetable plots.



If you have any comments, or would like further information, on any of the articles in this issue of Review, please fill in the form below:

Name: _____

Company: _____

Address: _____

Telephone: _____ Fax: _____

I would like more information on _____

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