



Customer Name

Dudley Metropolitan Borough Council

Contract

Responsive repairs and small planned works to public buildings

Project features

- Responsive repairs and small planned works to all council owned corporate buildings
- Wide geographical spread
- 24/7 Helpdesk
- Range of building types including Listed Buildings

Advantages/benefits

- Local direct delivery team with knowledge of the area able to meet the demands of the geographical spread of buildings
- Team of skilled schedulers at our Birmingham based helpdesk programmed works ensuring correct trade operative attended site within 2 hours
- Experienced team able to deliver works to a wide range of building types including Listed Buildings
- Added value through community benefits including painting the Brier Rose landmark in Dudley

Contract details

Dudley Metropolitan Borough Council (DMBC) covers an area of approximately 100km² and includes the towns of Dudley, Brierly Hill, Stourbridge and Halesowen.

Ian Williams undertook responsive repairs and small planned works to all council owned corporate property across the borough including schools, colleges, libraries, community centres, swimming pools, leisure centres, depots, parks, offices and industrial estates.

The wide spread of public buildings in DMBC required careful planning and programming. We were able to meet this demand through the use of a directly employed local team supported by our national helpdesk based in Birmingham. Our skilled team of schedulers were able to programme jobs to ensure the correct trade operative attended site within 2 hours.

A number of works were carried out to Grade I and Grade II Listed Buildings including Council House and the Central Library. Our experienced directly employed operatives were able to deliver a wide range of works in and around these buildings ensuring no original features were damaged.

We supported the DMBC community throughout this project adding value to the local area. For example, our apprentices working on the contract volunteered their time to paint the Brier Rose landmark in Dudley improving the appearance of the surrounding environment.