



Customer Name

Warwickshire County Council

Contract

Reactive Maintenance and Planned Works Framework

Project features

- Reactive Maintenance and Planned Works Framework for all council managed buildings
- 4-week mobilisation period
- Co-location with Council
- Large geographical spread
- High volume of emergency callouts

Advantages/benefits

- Experienced team able to deliver works to full property portfolio including schools, industrial parks and leisure centres
- Weekly client meetings during mobilisation following the premature exit of lead Framework Contractor
- In-house IT team able to develop bespoke interface in time for contract start
- Co-location at council offices to improve communication
- Direct delivery team of multi-trade operatives able to manage wide geographical spread and emergency callouts



Contract details

Warwickshire County Council provides local government services across the five districts and boroughs of Warwickshire including North Warwickshire, Nuneaton and Bedworth, Rugby, Stratford and Warwick.

Ian Williams delivered a one year contract for Warwickshire County Council to carry out reactive maintenance and planned works across all council managed buildings including; offices, schools, leisure centres, libraries, industrial parks, community centres and public land.

Key to the success of this contract was a quick 4-week mobilisation following the premature exit of the lead Framework Contractor. We met weekly with the client during these four weeks to ensure the future success of the contract. This included our in-house IT team developing a bespoke IT interface which was completed in time for the start of the contract.

We co-located with the Council at their offices in Warwick in order to improve communication. This ensured the client had direct access to our contract management team including surveyors throughout the duration of the contract enabling them to track spend with ease.

Challenges involved with this contract included the large geographical spread of council buildings and the high volume of emergency callouts. Through a direct delivery team of multi-trade operatives, we were able to mitigate these challenges and successfully deliver all elements of this contract.