

# Project case study



Customer Name

**Hafod Housing**

Contract

**Hartshorn House  
Internal Decorations**

## Project features

- Internal Decorations to communal areas, including ceilings and stairways
- Property occupied by vulnerable young people

## Advantages/benefits

- Close liaison with scheme staff/warden throughout project
- Variety of access arrangements required
- Towers, tools and materials had to be removed from site at the end of each day
- Specific Toolbox Talks focussing on working with vulnerable youngsters and all Operatives DBS checked

## Contract details

Hafod Housing are a group of not-for-profit companies who work together to provide a wide range of housing, care and support services across South Wales. They provide a wide range of housing, care and support services to over 1,000 people each year across South and West Wales, including the some of the most vulnerable people in society.

Hartshorn House Maesteg provides temporary accommodation to homeless young persons (16 – 24 years). Accommodation is provided in 8 self-contained flats with 24-hour support.

Ian Williams undertook internal decorations to communal areas within Hartshorn House. This included the main corridor and hallway, stairways, window and door frames, ceilings and walls, laundry room, internal balcony and the bin/waste storage room.

A key challenge of this project was working in a property occupied by vulnerable young people. We held specific Toolbox Talks with Operatives about working with vulnerable young people to support a bespoke site induction given to all operatives, including our safeguarding procedures.

Another challenge for the project involved working at height to access the vaulted ceilings in the main hallway and the stairways. Whilst using a variety of access arrangements, including mobile tower scaffold, the safety of the young people was key. We ensured that all areas of work were closed off, erected barriers with warning signs and removed all ladders and mobile towers overnight.

As the rooms off the main hallway are occupied and the Hall is used in the evenings we had to dismantle and remove the Tower Scaffold each day to prevent any unwanted and potentially dangerous use and ensure minimum disruption. An end of day site safety and security check was undertaken before leaving site each day.

We had a dedicated team undertaking the project from start to finish including a dedicated Site Supervisor on site at all times, who liaised continually with the scheme's support staff throughout to project. All Ian Williams operatives were DBS checked.