



integrated service

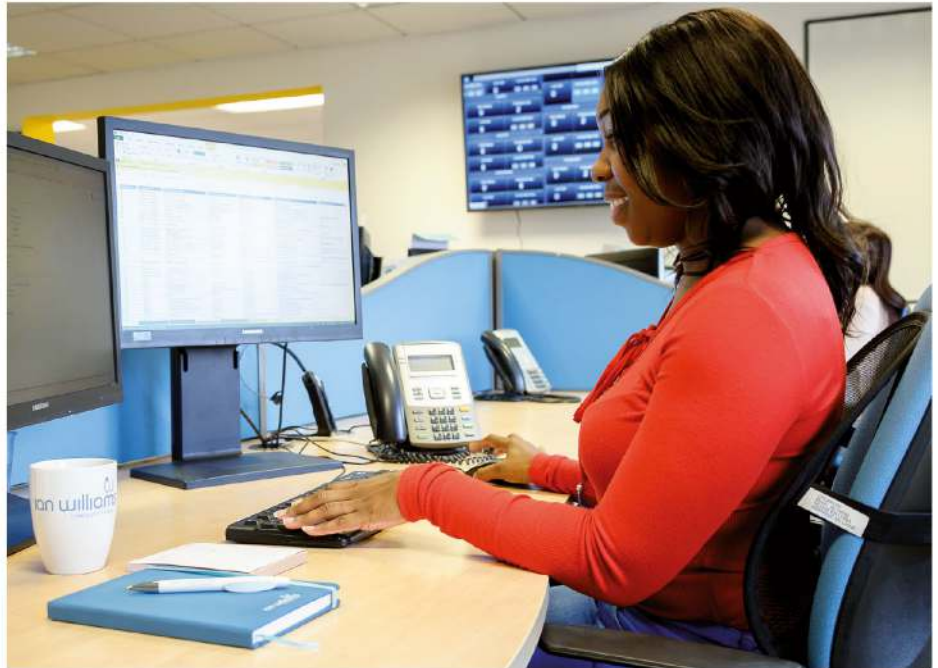
...people and technology working in synergy to deliver the best customer experience



Our Birmingham Hub has officially opened its doors, unveiling a welcoming new brand identity.

The Hub is the focal point of Ian Williams' delivery of an integrated service to clients. The front line team is the first point of contact for residents, makes accurate diagnoses of repairs, schedules work efficiently and captures asset management data. Each client has consistent contact with their primary appointer and scheduler, and between them the team looks after...

- Anchor
- Stonewater
- Framework Housing Association
- Greater Manchester Police
- Accent
- Sanctuary Housing Association
- Warwickshire County Council



The Hub is powered by our iwsys technology

