Ian Williams on behalf of Aspire Defence Services Ltd: Tidworth Leisure Centre
Project: Tidworth Leisure Centre

Task: Internal decorations and refurbishment

Products used:
- Crown
  - Crown Trade Acrylic Eggshell
  - Crown Trade Full Gloss
  - Crown Trade Acrylic Primer Undercoat
  - Crown Trade Eggshell
- Macpherson
  - Macpherson Eclipse Emulsion
- Dulux
  - Dulux Trade Super Grip Primer
  - Dulux Trade Eggshell
  - Dulux Trade Metalshield Gloss
- TPS (Technical Paint Services)
  - TPS Squash Court Eggshell Finish

Client: Aspire Defence Services Ltd

Background
Tidworth Leisure Centre is a large complex located in the centre of Tidworth Town, used by Army personnel and their families. In addition, as part of SCAS (Sports and Community Access Scheme), a joint initiative between Wiltshire Council and the MOD, approved clubs, community and voluntary organisations are also granted access to the facilities.

The centre has multiple facilities including a pool with flumes and a child area, gym, squash courts, café, hairdressers and multiple changing rooms.

Project Details:

Ian Williams carried out extensive decorations to all common areas, changing rooms, gym area, squash courts and the pool flumes. In addition, we replaced all carpeting throughout the leisure centre and undertook refurbishment works to various parts of the building. Specialist flooring was laid in the pool area and pool changing rooms.

All works were undertaken by our experienced, local direct delivery team, who all had received training on the specialist coatings used. A specialist contractor was used for the pool and changing area flooring.
Key challenges in this project included:

- The biggest challenge was phasing the works. The pool area was shut down for a period of 8 weeks, with all stakeholders notified. Any delay in this programme would have had a negative impact on revenue and image to the centre. We completed all works to programme ensuring the centre could re-open as planned.

- Specialist coatings used to the fibreglass units

Client Feedback:

Within this timeframe the amount of work undertaken was huge but what was most commendable was Ian Williams’ commitment to H&S compliance. Every day the site manager gave a hazard summary brief to all visitors and contractors. They also used good visual aids such as story boards showing areas of work. The project also reported no Incidents throughout. Most importantly they set a cultural example of checking everything from sub-contractor Risk Assessments and Method Statements to PPE. The communication too was excellent; we were kept constantly appraised of progress during the project and we always felt that Ian Williams had a grip on the subcontractors as well as the program. Lastly the quality of finish was first class. The site manager was a stickler for workmanship and wouldn’t accept anything until it met the high standards set.

Overall Ian Williams set a high standard in terms of considerate contractor practice, Health and safety leadership and quality of service and have transformed the appearance of the leisure centre which will be enjoyed by local communities for many years to come.

Apprentices/ Trainees:

1 x Apprentice painter: Jack Myers