Project case study

Customer Name
BBC

Contract Administrator
Interserve

Contract
Internal decorations

Project features

- Internal redecorations
- 7 floor building
- Decoration of variety of areas including recording studios, offices, communal areas

Advantages/benefits

- Flexible working 6.30pm – 4am shift
- Adherence to strict security protocols
- Phased post-inspection in partnership with client, ensuring zero defects at handover
- Change to specification to minimise impact on building users

Contract details

The BBC studios in Salford is the home to many popular Radio and TV shows, which are recorded in three buildings Quay House, Dock house and Bridge House. Ian Williams undertook an internal cyclical decorations contract over the 7 floor Dock House building, decorating walls, ceilings, staircases and woodwork. Works were undertaken in recording studios, offices, meeting rooms and communal areas.

It was essential that the buildings remained operational throughout the working day. To accommodate this requirement Operatives had to alter their normal working hours, working 6:30pm-4am for the duration of the contract.

We had a strict post-inspection regime, undertaking inspections with the client's Project Manager. We implemented a three phase handover to ensure that the client was satisfied with the quality of the work and the standard remained consistent, minimising defects at handover.

Our Operatives had to adhere to strict security protocols including applying for an access permit on a daily basis. In addition, all Operatives were required to sign in and out whenever entering or leaving the building.

In consultation with the client we changed the specification from an oil based product to a water based product, using an acrylic undercoat and gloss rather than oil-based. This was to reduce the smell of fumes, minimising disruption to building users.

Our successful performance was demonstrated by the award of further internal decoration works at the BBC's Bridge House.