

Project case study



Customer Name

First Choice Homes Oldham

Contract

**Middleton Road,
External Decorations**

Project features

- Cyclical works including power washing, decorations and repairs
- Occupied, low-rise residential properties
- Fast 2-week mobilisation period following failure of another contractor to deliver the project

Advantages/benefits

- Local, directly employed delivery team including Carpenters and Decorators
- Series of pre-start meetings involving all stakeholders to develop and agree joint programme
- Liaison with previous contractor who had purchased materials to ensure no delays to project commencement
- Clear, established resident liaison process ensured prompt introduction of Ian Williams and programme changes
- Rolling programme to minimise disruption

Contract details

First Choice Homes Oldham (FCHO) is a not-for-profit Housing Association and a Co-operative and Community Benefit Society. They manage approximately 11,500 homes across Oldham, providing affordable housing and supporting local communities.

Ian Williams undertook a programme of cyclical works including power washing, decorations and repairs to various occupied low-rise properties located on Middleton Road; a busy residential street in the Chadderton area of Oldham.

Following the failure of another contractor to deliver the project, Ian Williams were able to provide a quick 2-week contract mobilisation to carry out the required works and mitigate further delays for residents. We achieved this through;

- Local direct delivery team including Carpenters and Painters and Decorators
- Series of pre-start meetings involving our approved local supply chain including scaffolding partners where we developed and agreed a joint programme ensure tight timescales were met
- Consistent liaison with previous contractor who had already purchased materials to ensure they were on site ready for project commencement
- Established resident liaison process ensuring we were able to notify residents promptly of a change of contractor and details about the project and introduction to Ian Williams

We further introduced a rolling programme involving erection of scaffold, power washing, repairs and decorating and dismantling of scaffold. This significantly reduced the length of time scaffold was in place; minimising resident disruption and security risks.