

FALMOUTH UNIVERSITY



Customer Name

Falmouth University

Contract

Internal and External Redecorations

Project features

- Variety of internal and external redecoration projects across two of the University's campuses
- Projects included halls of residence, lecture theatres, teaching and seminar rooms, meeting rooms, student bars, library reading rooms and the University's museum
- All works direct delivered

Advantages/benefits

- Ian Williams direct delivery model offered flexibility to complete work orders at short notice
- Out-of-hours working to ensure works were completed on time to allow the University remain operational
- Daily meetings with Estates Team to programme works around University cleaning team
- Phased work to minimise disruption to building users
- Directional signage used to provide clear alternative routes for building users
- One company van to transport all operatives to site requiring just one parking space and reducing CO₂ emissions

Contract details

Falmouth University is a specialist creative multi-arts institution founded in 1902. The University is split across two sites with campuses in Falmouth and Penryn, Cornwall.

Ian Williams undertook a variety of internal and external redecoration projects to a number of buildings across the University's two campuses including halls of residence, lecture theatres, teaching and seminar rooms, meeting rooms, student bars and library reading rooms as well as the University's museum.

Flexibility was key to the success of these projects due to the short notice of works orders. Our approach to a direct delivery model ensured that we were able to complete all works within very tight, unchangeable timescales. We were able to increase resources on site where necessary and our directly employed operatives were able to undertake out-of-hours work including nights and weekends when required.

As the University remained operational during the summer period, for example, the halls of residences were rented out as accommodation for holidaymakers, we held daily meetings with the University Estates Team. This not only ensured we were able to offer regular updates regarding the programme, but we were also able to work around the University's cleaning team.

When working in occupied buildings, we completed works in phases and used clear directional signage to enable building users to take alternative routes in order to minimise disruption. We further reduced disruption on the campuses by using one company vehicle to transport all operatives to site; reducing the number of parking spaces used and our CO₂ emissions.